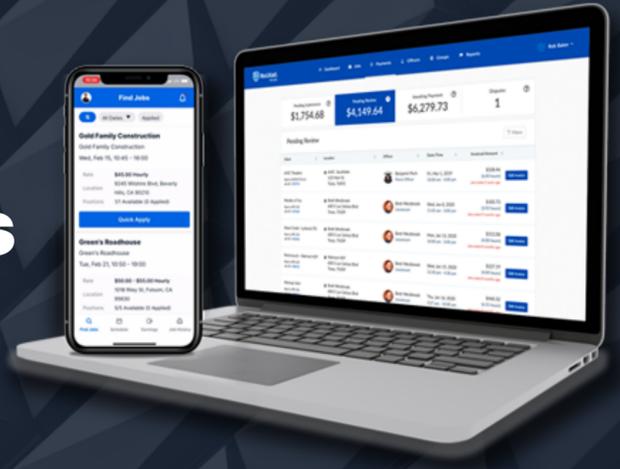


Top 10 Ways RollKall's Technology Supports the Off-Duty Process



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Ease Scheduling Hassles by Automating the Process

Managing all aspects of an off-duty program without a technology solution requires a lot of time and effort. By utilizing RollKall, LEAs, **officers and coordinators can automate time-consuming tasks** like scheduling and invoicing. This eliminates the need to call and text multiple officers to get the jobs filled and solves manual, time-consuming invoicing issues. And, officers can access available jobs and job details through the RollKall mobile app.

Save Time Coordinating the Details

Many coordinators spend 8-10 hours a week managing off-duty jobs. **RollKall minimizes off-duty administration**, giving them more time for on-duty police work. Through RollKall, coordinators also get an account on the platform to continue scheduling jobs for the vendors they already regularly work with. RollKall also helps coordinators manage call-offs by automatically posting the job as available for another officer to apply.

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Schedule Jobs Fairly with Assignment Rules

RollKall can be configured so jobs are distributed how an agency prefers, for example, based on a 'first come, first served' basis, seniority, how many off-duty hours the officers have worked, certain certifications, or other parameters important to the agency. If specific officers always work certain jobs, the system can be set up to automatically assign those positions.

Accept Electronic Payments

RollKall allows LEAs, officers, and coordinators to accept ACH and credit card payments in addition to cash and checks from vendors, and the agency can even require businesses to pre-pay for jobs. In turn, officers can then receive electronic payments via direct deposit. This also provides easy reporting and documentation of all transactions for the LEA and vendor.

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Streamline Invoicing

Creating manual invoices for off-duty work can be cumbersome and time-consuming for both officers and coordinators. It's especially difficult when various fees are invoiced separately and require itemization. Additionally, if a business has a dispute, the process can take weeks to reconcile. With the RollKall Platform, **invoices are instantly generated by the system** with a breakdown of fees and can be sent and paid online. Invoices can also be combined and paid at once, and all payments and fees are then dispersed to the appropriate parties.

Officers Gain Convenient Direct Deposit

Electronic payment processing through the bank takes 3-5 business days starting from the time the vendor makes the payment. **RollKall does not charge a fee for transacting the payment between the vendor and the officer.** However, for eligible jobs, officers have the convenient option of Instant Pay, which involves a small fee. Through the Instant Pay option, officers can receive their pay via direct deposit right away. In this case, RollKall assumes the vendor's payment terms and risk from the officer and agency. It's important to note that Instant Pay is completely optional, and officers can choose to use it whenever they would like immediate payment.

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Gain Transparency and Auditability

LEAs can track all off-duty work completed by its officers through the platform, adding needed transparency into the extra-duty program. RollKall's instant reporting provides insight into key data for audit compliance and provides learnings to further streamline processes and get ahead of potential issues. This can help protect both the LEA and the officers if a question arises from the community or city stakeholders.

Find Flexibility in Managing Off-Duty Policy Compliance

LEAs and coordinators can ensure off-duty work schedules and policies are being followed in real-time. **The platform can be configured to meet any agency's off-duty policy requirements**, meaning officers won't be able to accept or apply for jobs if it would be in violation of an agency policy. (For example, if they have already worked their max number of off-duty hours in a given timeframe, the platform would not allow them to accept more work.)

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Access to General Liability, Workers Compensation & OAI

When jobs are booked through a platform, **officers, LEAs, and vendors requesting the off-duty work, all get access to general liability insurance.** This not only protects clients and officers should something happen during the shift, but it also protects LEAs. Agencies can also choose to provide workers' compensation for officers on all off-duty jobs worked or officers can opt-in for occupational accident insurance.

Find a Dedicated Partner in RollKall

At RollKall, we pride ourselves on being your reliable partner at every stage of the process. Whether it's account management, service and support, training, or onboarding, our unwavering commitment to law enforcement is evident in everything we do. With a seasoned team that's wholly dedicated to supporting law enforcement, we ensure a seamless off-duty experience for the agency, coordinators, officers, and vendors within your community. We don't just offer cutting-edge technology and services; **we build lasting partnerships with the agencies we work with.** Through open communication and continuous improvement, we adapt to your evolving needs, making us more than just a service provider but a trusted ally.

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